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 ROC #105041  
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MASON VALUE PLAN	BETTER	BEST	ULTIMATE	Mini-Split
Monthly Investment (1 <sup>st</sup> System)	\$23.00	\$30.00	\$51.00	<del>XXXX</del>
Monthly Investment (each additional system)	\$20.00	\$25.00	\$44.00	\$15.00
Number of Visits	2 Visits	2 Visits	2 Visits	2 Visits
Pre-Season Scheduling	✓	✓	✓	✓
Priority Status – Service Calls	✓	1 Day	Same Day	Same as Primary Program
Repair Warranty	1 year	5 year *	5 year *	1 year
Diagnostic Fee (Anytime) <i>Normally \$89.00 reg / \$129.00 OT</i>	\$89.00	\$76.00	Free	Same as Primary Program
After Hours Repair	Standard Rates-No OT	MVP Rate	MVP Rate	Same as Primary Program
Multi-Point Inspection	✓	✓	✓	✓
Blow Out Condensate Line / Inspect Condensate Pump	✓	✓	✓	✓
Install Customer Supplied Air Filter***	✓	✓	✓	N/A
15% Repair Discount		✓	✓	(if added to a Best or Ultimate Program)
Loyalty Loot = \$ **		✓	✓	N/A
Clean Condensing Coil		✓	✓	✓
Replace Thermostat Batteries		✓	✓	✓
Clean Grilles/Registers/Washable Filters		(Return & Bathroom Exhaust)	(Return, Supply, & Bathroom Exhaust)	(washable filter only)
Virtual PM Visit (2x per year with Nexia)			✓	
Blower Wheel Cleaning			✓	
Burner Cleaning			✓	
Anti-Microbial Fog (2x per year)			✓	
Replacement of one (1) minor electrical component or up to one (1) pound of refrigerant if needed ****			✓	

- \* **Repair Warranty:** MVP must be in place at the time of repair and have no lapse in coverage to apply
- \*\* **Loyalty Loot** = \$25.00/year per system with maintenance agreement
  - May be applied toward **non-discounted** lifetime system enhancement or system replacement with Mason Pro Services (Value doubles with the purchase of a new complete system)
  - Not valid with other offers or promotions (No Cash Value)
  - Cannot be applied to Diagnostic Fees, Repairs, or the Purchase of Maintenance Agreements
- \*\*\* **Install Customer Supplied Air Filter:** Filter(s) must be available at time of maintenance visit
- \*\*\*\* **Minor electrical components include:** relay, run capacitor, fuses (up to 2), or contactor; only one (1) component or one (1) pound of refrigerant per visit per system (only valid at the time of the maintenance visit)

**Remember our Qualified Technicians are paid by the hour (not by the job or for recommended repairs)!**



# -MVP ENHANCEMENTS-

	<p align="center"><b>(1) Case of Fiberglass Air Filters Annually</b></p> <p><b>Monthly Investment</b> <span style="float: right;"><b>\$ 3.00</b></span></p> <p align="center"><i>12 filters per case</i></p>									
	<p align="center"><b>(1) Case of MERV 8 Pleated Air Filters Annually</b></p> <p><b>Monthly Investment</b> <span style="float: right;"><b>\$ 6.00</b></span></p> <p align="center"><i>12 filters per case</i></p>									
	<p align="center"><b>(1) Lennox X6675 MERV 16 Charcoal Filter</b></p> <p><b>Monthly Investment</b> <span style="float: right;"><b>\$ 14.00</b></span></p>									
	<p align="center"><b>Air Scrubber UV Replacement Cartridge</b></p> <p><b>Monthly Investment</b> <span style="float: right;"><b>\$ 12.00</b></span></p> <p align="center"><i>As needed - minimum every (2) years</i></p>									
	<p align="center"><b>Clean Electronic Air Cleaner (2x per year)</b></p> <p><b>Monthly Investment</b> <span style="float: right;"><b>\$ 12.00</b></span></p> <p align="center"><i>During Maintenance Visit</i></p>									
	<p align="center"><b>Anti-Microbial Fog (2x per year)</b></p> <p><b>Monthly Investment</b> <span style="float: right;"><b>\$ 12.00</b></span></p> <p align="center"><i>During Maintenance Visit</i></p>									
	<p align="center"><b>Plumbing Maintenance Program</b></p> <table border="0"> <tr> <td><b>Monthly Investment</b></td> <td><b>(1st Standard Water Heater)</b></td> <td align="right"><b>\$ 16.00</b></td> </tr> <tr> <td><b>Monthly Investment</b></td> <td><b>(Each Add. Standard Water Heater)</b></td> <td align="right"><b>\$ 12.00</b></td> </tr> <tr> <td><b>Monthly Investment</b></td> <td><b>(Each Tankless Water Heater)</b></td> <td align="right"><b>\$ 24.00</b></td> </tr> </table> <ul style="list-style-type: none"> <li>● Flush Water Heater</li> <li>● BioTreat Lines</li> <li>● Test Water Pressure/Hardness</li> <li>● Visually Inspect Plumbing Fixtures</li> </ul>	<b>Monthly Investment</b>	<b>(1st Standard Water Heater)</b>	<b>\$ 16.00</b>	<b>Monthly Investment</b>	<b>(Each Add. Standard Water Heater)</b>	<b>\$ 12.00</b>	<b>Monthly Investment</b>	<b>(Each Tankless Water Heater)</b>	<b>\$ 24.00</b>
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