



962 E Isabella Ave Mesa, AZ 85204

**(480) 835-9928**

e-mail: service@masonproservices.com

"Maintenance Value Plan" Agreement					
Purchaser			Equipment Covered Location		
Name			Name		
Street Address			Street Address		
City	State	Zip	City	State	Zip
Phone (Day)	Phone (Evening)		Phone Day	Phone (Evening)	
Cell Phone	Email		Cell Phone	Email	
Best Number to Reach for Scheduling Visits (Please Circle )                      Day                      Evening                      Cell			Person To Reach for Scheduling Visits: (Please Circle)                      Purchaser                      Equipment Location		
MVP Option					
<b>Plan:      A - Diagnostic    B - Better    C - Best    D - Ultimate      (See Back For Details)</b>					
Number of Service Inspections Per Year:		Contract Start:		Contract Expires:	
				1st visit _____ Year Spring or Fall	
Equipment Covered					
Equipment Type	Brand	Model Number	Serial Number	Approx Age	Filter Size
Payment Options					
The annual cost for your MVP will be\$ _____ payable monthly by automatic credit card withdrawal, or you may pay the full annual amount in advance.					
I understand that my agreement shall be automatically renewed each year, my monthly investment will be charged in the amount of _____ using the method located below effective _____. I understand the monthly fee will continue until a written notice of termination is received.					
Acceptance					
Purchasers Signature:			Date:		
Mason Pro Services Representative Signature:			Date:		
Payment Information Below (Detach and Destroy Credit Card Information Once The Recurring Account is Established)					
<input type="checkbox"/> Pay Annual Amount in Full <input type="checkbox"/> Monthly Automatic Credit Card Debit <input type="checkbox"/> Check # _____ <input type="checkbox"/> Cash <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover <input type="checkbox"/> American Express Card # _____    CID # _____    Exp Date _____    Zip Code _____					

Plan A <b>Diagnostic</b>	Plan B <b>Better Benefits</b> <i>Includes all of Plan A Benefits Plus:</i>	Plan C <b>Best Benefits</b> <i>Includes all of Plan B Benefits Plus:</i>	Plan D <b>Ultimate Benefits</b> <i>Includes all of Plan C Benefits Plus:</i>
<ul style="list-style-type: none"> <li>• Multi Point Inspection</li> <li>• 1 Year Repair Warranty</li> </ul>	<ul style="list-style-type: none"> <li>• Pre-Season Scheduling</li> <li>• Priority Status - Service Call</li> <li>• Monthly Payment Option on MVP Agreement</li> <li>• No Overtime</li> <li>• Rinse Condensing Coil</li> </ul>	<ul style="list-style-type: none"> <li>• MVP Price on Service/Re-pairs = 15% Discount</li> <li>• 5 Year Repair Warranty</li> <li>• 24 Hour Response Time</li> <li>• Blow Out Condensate Line</li> <li>• Loyalty Loot ***</li> </ul>	<ul style="list-style-type: none"> <li>• Same Day Response Time</li> <li>• No Diagnostic Fee</li> <li>• Blower Wheel Cleaning</li> <li>• Burner Cleaning</li> <li>• Replacement of 1 of the following: (per PM visit) <ul style="list-style-type: none"> <li>▪ Relay</li> <li>▪ Run Cap</li> <li>▪ 2 Fuses</li> <li>▪ Up to 1lb. Refrigerant</li> </ul> </li> </ul>

\*\* Condenser coil cleaning is rinsed without removing from the system. Removing coils from the system is a standalone service and will be quoted at the MVP rates.

<b>Agreement Conditions</b>
<p>We agree to:</p> <ol style="list-style-type: none"> <li>1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.</li> <li>2. Give our Better-Ultimate service contract holders preference over all other service activity normally undertaken by us.</li> <li>3. We agree to keep you informed of available enhancements throughout the life of your system.</li> </ol> <p>You agree to:</p> <ol style="list-style-type: none"> <li>1. Promptly notify us of any unusual operating conditions of the equipment.</li> </ol> <p>General:</p> <ul style="list-style-type: none"> <li>• We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.</li> <li>• Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.</li> <li>• The term of this agreement shall be automatically renewable unless canceled by either party within 30 days written notice.</li> <li>• In the event of cancellation all services and benefits rendered under this agreement shall equal payments received.</li> <li>• Refunds are available upon cancellation after review of services and benefits received.</li> <li>• Agreement and benefits are transferable to new homeowners or residence with 30 day written notice <ul style="list-style-type: none"> <li>▪ New residence must be in Mason Pro Services service area.</li> <li>▪ When transferred to new home, equipment is subject to qualification and must be brought up to Mason Pro Services maintenance standards.</li> </ul> </li> <li>• Notification of price increases will be sent by mail 45 days in advance of anniversary date for clients participating in the monthly program.</li> <li>• The services outlined in this agreement will be performed during normal working hours.</li> <li>• Client must remain on Maintenance Agreement continuously without lapse to retain extended warranty period on parts replaced by Mason Pro Services.</li> </ul> <p>Customer Initials _____</p>

<b>*** Loyalty Loot Conditions</b>
<ul style="list-style-type: none"> <li>• Loyalty Loot can be used toward the purchase of any non-discounted: accessory or heating and/or air conditioning system.</li> <li>• Loyalty Loot cannot be used toward the purchase or renewal of Maint. Agreement, diagnostic or repairs to existing equipment.</li> <li>• Loyalty Loot is not valid with other offers or promotions and cannot be redeemed for cash value.</li> <li>• Must present Loyalty Loot coupon at the time of purchase.</li> </ul>